


2020 YEAR IN REVIEW

19 Years as Industry Leader in Patient Flow

How we helped with COVID-19

1. A request out of the UK resulted in 4 new care types:



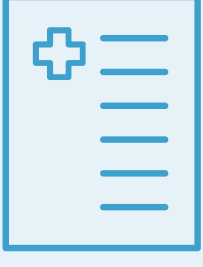
C19 Admission Notification

- Streamlined dataset on admission into acute
- Sends SMS to referral sender
- Interfaces notice into EPR Lorenzo and GP EMIS web



C19 Respiratory Specialist Advice

- GP request for respiratory consult
- SMS to the on-call consultant



DNACPR

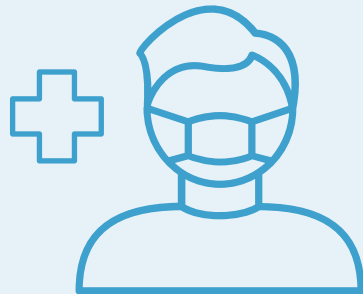
- Electronic "Do Not Attempt Resuscitate" form
- Interfaced to Hospital, GP, and community services systems



C19 Out of Hospital Care

- Streamlined care type to priority Community services

2. A request out of Ontario, Canada resulted in 1 new care type:



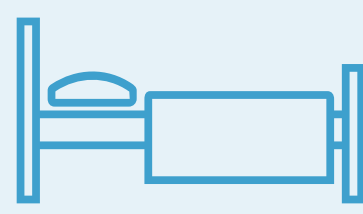
Long Term Ventilator

- Resource matching to a ventilated bed
- Now in use within TCLHIN and CLHIN Acute sites

3. Various Client / Bed Management Efficiency Reports out of British Columbia, Canada

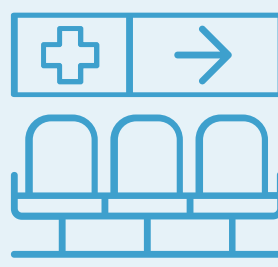
Internal Bed Report

- Monitoring days before an open bed is available for placement
- Shortens turnaround time (ALC impact)



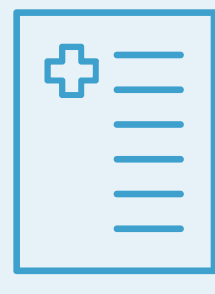
Client Match Status By Service Provider


- Monitoring matches for bottlenecks to transitions



COVID Hold Report

- Tracking delays attributable to COVID-19

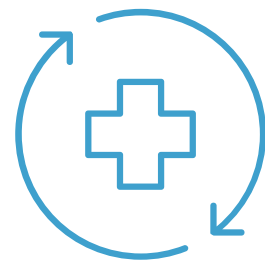


22  **11**
Go-Lives with customers

70+ 
Live Interfaces

Of the customers we worked with in 2020...

431,185
patient transitions were managed

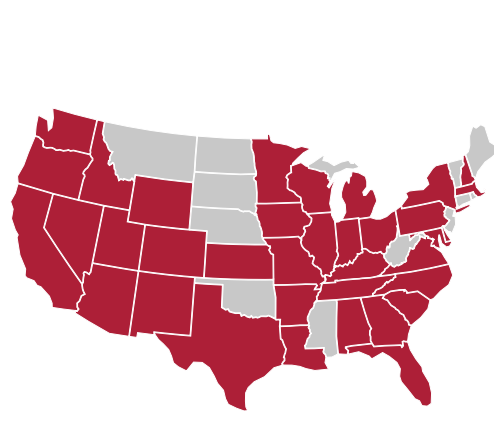


25,332
clinicians used our software to help patients

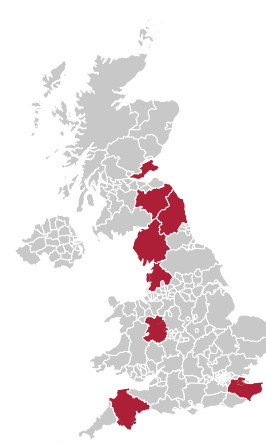
Our 2020 customers were located in...



CANADA



USA



UK



NZ

1 Patient-Choice Tech Company Acquired

