

# MENTAL HEALTH AND ADDICTIONS SERVICES PATIENT ACCESS STRATEGY

Strata Health:  
Helping mental health and addictions  
patients find the right bed

What if a patient could swiftly be moved to the care they need, reducing wait times, errors, and delays? Now imagine every patient in an entire province having the same access, with the right resources just a few simple clicks away.

## PROJECT GOALS

- Transparency
- Visibility
- Equitable access

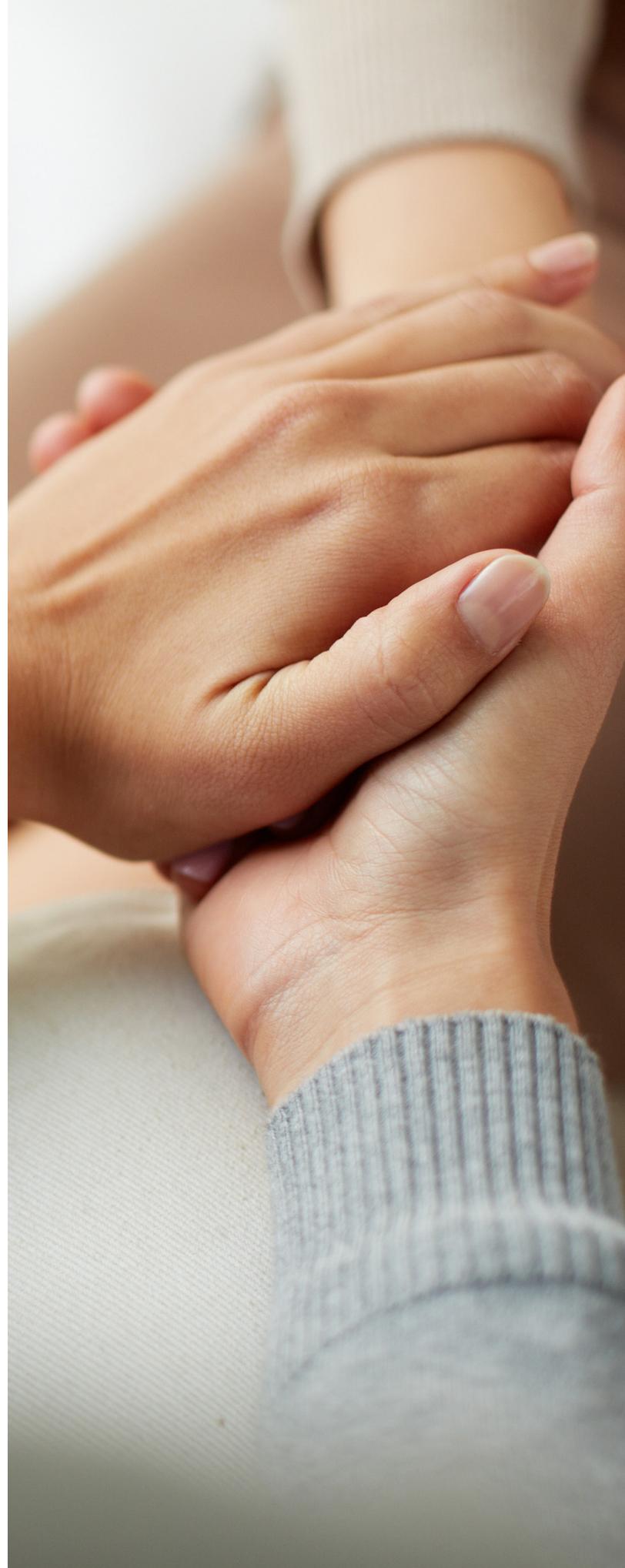
With our success in implementing a similar system for long term care, we knew we could make a big impact on mental health and addictions services. We could offer standard access to care through software across an entire province for bedded mental health and addictions services, previously handled manually and documented on paper.

## WHAT DID STRATA HEALTH DO?

We worked with the provincial health system to create a simple, streamlined process, then implemented a solution across the province that would offer standardized and equitable access to care and easy transitions via an intuitive, easy to use solution.

Before our solution was put in place, each region had its own manual process. We were able to create a single solution for all regions to use to open up access to services across a large geographical area.

Our solution was implemented in one large urban area first, then expanded. Within 18 months from the start of planning, the solution has gone fully live and is being used successfully across the entire province.



## WHY IS A SOLUTION LIKE STRATA HEALTH SO IMPORTANT IN MENTAL HEALTH AND ADDICTIONS SERVICES?



Bedded resources are scarce, and existing systems dependent on spreadsheets and paper have human error and delay built in.



When information is handled manually and hard to access, those involved in care decisions struggle to move patients to the right bed in a timely manner.



Without a solution in place, proper care is delayed, causing emotional distress for patients and family members.



Patients in need of mental health and addictions services need beds that are suited to their needs while still considering location, family, and support networks.



Our software ensures that the same workflow and process are followed in every clinic setting, reducing human error and repeated work.



The size of the demand for bedded resources is now quantified, allowing for better decision making.

## IMPACT ON PATIENTS AND CLINICIANS

Making swift connections between those in need of support and available beds makes a huge impact on both patients and care providers.

### Patients:

- Experience a smoother, more efficient process
- Receive care in the most appropriate available setting
- Gain equitable access to care
- Know where they are in the process

### Clinicians:

- Provide better access to care
- Gain transparency into the process
- Benefit from reduced workload in the more efficient process
- Do less paperwork through automation



Ready to take the first step down a better path with Strata Health Solutions?  
Contact us today to get started.

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